Sustainability Action Plan 2019-20

This Action Plan sets out the Students' Union environmental sustainability priorities for 2019-20. Priorities have been identified through reviewing our 2018-19 NUS Green Impact report, through student voice via Student Council, and from a priority mapping session attended by the Sustainability Officer, the President, and representatives from the Students' Union senior management team, Student Engagement team, Retail and Cafes, and Venues and Events. The Action Plan cover 2 main themes: Students' Union Operations and Campaigning and Influencing.

The Action Plan will be made publically available to staff and students, as well as a final progress report. Progress towards our targets will be monitored in Sustainability Committee meetings, chaired by the Student Engagement Manager and attended by staff representing teams listed in this document as having a role in delivering our aims. The Sustainability Coordinator will oversee the work involved in delivering our targets, providing guidance, support and advice to staff leads where necessary.

This Action Plan contributes to the Students' Union's 2017-2020 Strategic Plan, particularly the following KPI: 75% of students feel the Students' Union takes sustainability seriously.

Aims	Targets	Staff Lead	Progress Update			
Students' Union Operations						
	Phase out plastic bags from Students' Union outlets	Retail and Cafes				
	Phase out plastic cutlery from all Students' Union outlets	Venues and Events				
	Phase out single use plastic cups from Drapers and the Griff Inn	Venues and Events				
Reduce waste	Proportion of hot drinks sold in re-usable cups is 6%	Retail and Cafes				
	Trial an online finance system for Student Groups	Student Engagement				
	Food waste from Students' Union shops and cafes is less than 1%	Retail and Cafes				
	Work with the University to explore introducing food waste stream onto campus for staff and students	Sustainability Coordinator (Cleaning and Maintenance)				

Aims	Targets	Staff Lead	Progress Update
Improve recycling rates	Work with the University to streamline waste and recycling streams across campuses	Sustainability Coordinator (Retail and Cafes, Venues and Events, Cleaning and Maintenance)	
	Implement new coffee cup recycling system, and monitor and update on effectiveness regularly	Sustainability Coordinator (Retail and Cafes, Cleaning and Maintenance)	
	Develop a culture of reuse in the student and staff body. Re-run and expand summer and winter Reuse campaigns, clothes swap & other initiatives incorporating circular approaches	Sustainability Coordinator	
Better understand our supply chain	Conduct an audit of procurement in our outlets and identify where changes are needed to reduce environmental impacts	Sustainability Coordinator (Venues and Events, Retail and Cafes, Sport)	
	Campaigning and Influencing	<u> </u>	
Enable and encourage students and staff to make informed and sustainable choices	Implement messaging in Students' Union outlets promoting informed and sustainable food choices	Sustainability Coordinator (Marketing and Comms, Venues and Events, Retail and Cafes)	
	Communications plan agreed to ensure impactful and frequent feature of environmental sustainability messages in all student communications	Sustainability Coordinator (Marketing and Comms)	
	Further embed environmental sustainability into Students' Union Awards criteria	Student Engagement (Representation and Democracy, Sport)	
	Work with the University to include environmental sustainability into QMUL staff inductions	Sustainability Coordinator	
Engage the public and support local sustainability projects	Engage and support at least 5 local organisations with sustainability projects	Sustainability Coordinator	
	Offer students at least 12 environmental volunteering opportunities	Sustainability Coordinator (Student Engagement)	

Aims	Targets	Staff Lead	Progress Update
Enable student voice in sustainability	Work with students to lobby University to create a sustainability strategy and overarching policy which includes becoming carbon neutral by 2025	Sustainability Coordinator (Representation and Democracy)	Following a motion passed in Student Council
	Work with students to lobby the University to embed sustainability in all course curricula	Sustainability Coordinator (Representation and Democracy)	Following a motion passed in Student Council
	Work with students to lobby the University to work with the Local Council on becoming more sustainable and helping to educate the public	Sustainability Coordinator (Representation and Democracy)	Following a motion passed in Student Council